



## **BLUETOOTH® SMART AIR PURIFIER TRUE HEPA ALLERGEN REMOVER**

For Models: HPA250 Series

### **⚠ IMPORTANT SAFETY INSTRUCTIONS**

#### **READ AND SAVE THESE SAFETY INSTRUCTIONS BEFORE USING THIS AIR PURIFIER**

**When using electrical appliances,  
basic precautions should always  
be followed to reduce the risk of  
fire, electric shock, and injury to  
persons, including the following:**

1. Read all instructions before operating the air purifier.
2. Place air purifier where it is not easily knocked over by persons in the household.
3. Always turn the air purifier controls **OFF** and unplug from the wall outlet when not in use.
4. To disconnect the air purifier, make sure the unit is powered **OFF**, then grip the plug and pull it from the wall outlet. Never pull by the cord.
5. Do not use any product with a damaged cord or plug, or if product malfunctions, is dropped or damaged in any manner. Keep the cord away from heated surfaces.
6. Do not use air purifier outdoors.
7. Never use air purifier unless it is fully assembled.
8. Do not run power cord under carpets and do not cover with throw rugs. Arrange cord so that it will not be tripped over.
9. Do not use air cleaner where combustible gases or vapors are present.
10. Do not expose the air purifier to rain, or use near water, in a bathroom, laundry area or other damp location.
11. The air purifier must be used in its upright position.
12. Do not allow foreign objects to enter ventilation or exhaust opening as this may cause electric shock or damage to the air purifier. Do not block air outlets or intakes.
13. Locate air purifier near the outlet and avoid using an extension cord.
14. This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of shock, this plug is intended to fit only one way in a polarized outlet. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician.  
**DO NOT** attempt to defeat this safety feature.
15. A loose fit between the AC outlet (receptacle) and plug may cause overheating and a distortion of the plug. Contact a qualified electrician to replace loose or worn outlet.
16. Do not sit, stand or place heavy objects on the air purifier.
17. Disconnect power supply before servicing.
18. **SAVE THESE INSTRUCTIONS.**

**WARNING: To Reduce The Risk of Fire or  
Electric Shock, Do Not Use This Air Purifier  
With Any Solid-State Speed Control Device.**

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# YOUR AIR PURIFIER

## HPA250 series



Filters:

Type **A**  
Odor Reducing Pre-Filter  
or **A**  
Household Gas &  
Odor Reducing Pre-Filter



Type **R** True  
HEPA Filters



# HOW YOUR AIR PURIFIER WORKS

This model air purifier incorporates a 2-stage cleaning system to help clean the air that passes through the filter in the unit (**Fig. 1**).

**Stage 1:** Odor Reducing Pre-Filter

**Stage 2:** True HEPA Filter that captures particles as small as 0.3 microns or larger

## 2-Stage Cleaning System

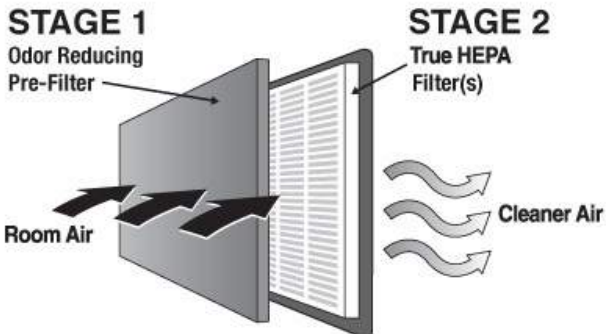


Fig. 1

## SET-UP

- Select a firm, level and flat location.
- When operating, large volumes of air are drawn toward the air purifier. Surrounding areas should be cleaned and/or vacuumed frequently to prevent build-up of dust and other contaminants. This may also help prolong the life of the filter. If the unit is placed on a light colored carpet, a small mat or rug should be used underneath to prevent permanent staining. This is especially important in homes with contamination from smoking, fireplaces, or where candles are burned.
- Ensure the front of the unit faces away from the closest wall or furniture.
- Ensure no grilles are blocked.

## INSTALL TRUE HEPA FILTERS AND ODOR REDUCING PRE-FILTER

The True HEPA Filters and Odor Reducing Pre-Filter are supplied within the air purifier. New air purifiers have their filters wrapped to ensure purity, and are labeled to help identify the proper replacement filter. (Type **R** True HEPA Filter; Type **A** Odor Reducing Pre-Filter or **A** Household Gas & Odor Reducing Pre-Filter)

- **Before using your new air purifier you must remove the wrappers covering the filters and Pre-Filter.** Make sure the air purifier is OFF and unplugged. Press the two hand symbols (👉) on the front grille to release it from the unit and pull the grille toward you to remove it (see Fig. 2). Grasp the sides of the filter frame near its top end and pull outward. Repeat for the second filter.
- Remove protective wrap from the filters (including the Pre-Filter) that have been supplied with your air purifier.
- Place the HEPA filters into the air purifier housing. Ensure that the removal “pull” tabs are facing outward (this will facilitate filter removal later). Place the Pre-Filter on top of the HEPA filters. Tuck the edges of the Pre-Filter into the tabs that are located around the edges of where the HEPA filters are inserted. This will hold the Pre-Filter securely in place.
- Replace the front grille by placing the tabs on the bottom of the grille into the slot(s) on the unit. Gently push the top of the grille into place by pressing on the hand symbols (👉) to secure in place.



Fig. 2

## OPERATION

**NOTE:** This air purifier is an app enabled device. These instructions cover the operation of the air purifier device only. For additional features available via the Honeywell Portable Air Purifier App, please reference the instructions that are printed as a stand alone insert to this booklet.



This product earned the ENERGY STAR rating by meeting strict energy efficiency guidelines set by the U.S. EPA. The U.S. EPA does not endorse any manufacturer claims of healthier indoor air from the use of this product.

Portable air purifiers are more effective in rooms where all doors and windows are closed. In general, it is recommended that you run your air purifier while you are at home to clean the air.



### Air Purifier Operation

- Once the filters have been unwrapped and replaced in the unit, plug the power cord into a working electrical outlet.
- Select the desired cleaning level by simply TAPPING the desired purification icon. A blue LED light will illuminate the selected setting: Germ, General Clean or Allergen.

**TAP POWER** (⏻) for on/off and then select your cleaning level.

**ALLERGEN** optimizes allergen capturing performance during allergen season.

**GENERAL CLEAN** for general, everyday air cleaning.

**GERM** optimizes germ capturing performance. Use during cold & flu season.

**TAP TURBO** (⚡) for power cleaning or fast odor reduction.

- The Turbo setting operates the unit at the highest speed. This setting will maximize the unit's ability to help reduce odors and will help clean the air quickly. To select the Turbo setting, TAP the Turbo icon (⚡). The Turbo LED will illuminate. TAPPING the Turbo icon (⚡) again will return the air purifier to the previous cleaning setting. To shut OFF, tap the Power symbol (⏻) until the air purifier shuts off.

## OPERATION

### Using the Timer Option:

The Timer Option allows you to select how long the air purifier will run before it automatically shuts off. The timer can be set in one hour intervals from one to eighteen hours. Do not use this option if you want the unit to run continuously.

- To set the unit for Automatic Shut Off, TAP the up or down arrows.
- Continue to TAP the desired arrow to toggle through to the desired time setting.
- The digital timer will indicate the selected run time (**Fig. 5**).
- The LED Display will automatically count down and display the number of hours left on the timer.
- The unit will automatically shut off after the indicated run time.



**Fig. 5 Timer Function**

### Using the Dimmer Option

The Dimmer Option (💡) allows you to adjust the brightness of the LED lights on the control panel (**Fig. 6**). You may wish to adjust the brightness depending on the room where the unit is placed. The unit always turns on with the brightness on HIGH.

#### To adjust brightness:

- TAP the Dimmer icon (💡) once to dim the lights to LOW.
- TAP the Dimmer icon (💡) twice and it will shut the lights OFF. (the air purifier will not shut off).
- TAPPING the Dimmer icon (💡) a third time will return the brightness to HIGH.

**NOTE:** The Power (symbol) and the Bluetooth (symbol) icon will always remain illuminated.



**Fig. 6 Dimmer Function**

### Using the VOC Function:

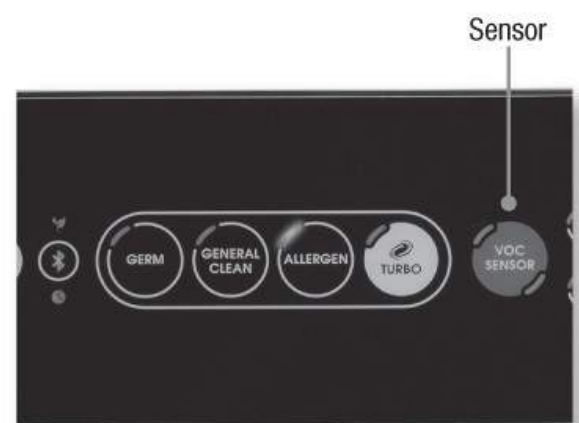
TAP the blue VOC Sensor (**Fig. 8**) for automatic operation based on VOC (Volatile Organic Compounds) sensed in the air. When the VOC Sensor mode is selected, the upper left indicator light will illuminate blue to indicate that the unit is running in automatic VOC Sensing mode. The lower right indicator will illuminate green, orange, or red depending on the level of VOCs detected in the room by the sensor.

**Green** = Low level of VOCs detected, air purifier will operate in the lowest setting, Germ.

**Amber** = Moderate level of VOCs detected, air purifier will operate in the medium level setting, General Clean.

**Red** = High level of VOCs detected, air purifier will operate in the Allergen setting.

The air purifier will continue to monitor the VOC levels in the room and adjust the cleaning levels as necessary.



**Fig. 8 VOC Function**

## ELECTRONIC FILTER CHANGE REMINDER

This air purifier has two electronic filter check lights to remind you when to check and replace the True-HEPA Filters and Odor Reducing Pre Filter. The “Filter” or “Pre-Filter” light will illuminate when the True-HEPA filters and/or the Pre-Filter needs to be replaced. These indicator lights are based on the number of hours the air purifier has been in use, and depending on the environment and contaminants in the area, the filters may need to be changed before the recommended time. (Fig. 9).

You should periodically check these filters. Depending on operating conditions, the True-HEPA filters should be replaced every 12 months, and the Odor Reducing Pre-Filters every 3 months, especially if there have been heavy odors and particles in the home.



**Fig. 9** Will illuminate when it is time to change HEPA filters

### To RESET Either Electronic Filter Check:

After you have replaced the appropriate filters the “Check Filter or “Check Pre-Filter” light will remain on until it is reset. With the unit powered off, press the lighted button and hold for approximately 3 seconds until the light turns off. The electronic filter check is now reset. Depending on individual usage (environment and hours used), you may need to replace filters more or less frequently.

**NOTE:** If you change the Pre-Filter or HEPA Filter before the Electronic Filter Check lights are illuminated, you should still reset the indicator. With the unit plugged in and powered off, press and hold the appropriate “Filter” or “Pre-Filter” button for 5 seconds. The light will flash red twice to signal that the indicator has been reset.

These cleaning intervals are intended as guidelines only. Performance of any filter media is dependent upon the concentration of contaminants going through the system. High concentrations of contaminants such as dust, pet dander and smoking will reduce the useful performance of the filter.

**NOTE:** None of the filters are washable. Do not immerse them in water.

## REPLACING THE TRUE-HEPA FILTERS

See INSTALLATION INSTRUCTIONS on page 3 of this manual.

You may be able to purchase Honeywell replacement True-HEPA filter **B** for your air purifier at the store where you purchased your air purifier or they can be ordered directly from Kaz USA, Inc., the licensee of Honeywell air purifiers at [www.replacementfilters.com](http://www.replacementfilters.com). If you have any questions, contact Kaz Consumer Services at **1-800-477-0457**.

## ODOR REDUCING PRE-FILTER MAINTENANCE

The odor reducing pre-filter not only helps reduce odors, but also helps capture large airborne particles that enter the grille. This Pre-Filter should be replaced every 3 months, as it will become covered with particles and fibers that will reduce filtration performance.

Use the specially designed Type **A** Odor Reducing Pre-filter or the Type **A** Household Gas & Odor Reducing Pre-filter, available where the True HEPA filters are sold and from Kaz at:

[www.replacementfilters.com](http://www.replacementfilters.com) or by calling Kaz Consumer Relations at **1-800-477-0457**.

## CLEANING AND STORAGE

We recommend that you clean the air purifier at least once every 3 months and before extended storage. Use only a dry cloth to wipe the external surfaces of the air purifier.

**DO NOT USE WATER, WAX POLISH, OR ANY CHEMICAL SOLUTION.**

If your Air Purifier will not be used for more than 30 days, we recommend that you:

- Remove the True-HEPA Filters from the unit.
- Wrap the True-HEPA Filters in an air tight plastic bag.
- Remove the Odor Reducing Pre-filter and place it in an air tight plastic bag.

## FREQUENTLY ASKED QUESTIONS

### **My Air Purifier is starting to make noise and the air output is less. What's wrong?**

The filters may be dirty. High amounts of contaminants can block the pores in the filter and stop the air from moving through it. Replace the Filters.

### **How long should I run my Air Purifier?**

In general, the unit will be most effective when doors and windows are closed. It is recommended that you run your air purifier while you are at home to clean the air.

### **Can I wash any of the filters in my Air Cleaner?**

No. Washing either filter will ruin it.

### **What are VOCs?**

Volatile Organic Compounds (VOCs) are emitted from various solids and liquids such as paints, cleaning supplies, building materials, and permanent markers. Some of these compounds can have adverse short and long term health effects and consistently have higher concentrations indoors than outside.

(Source: <http://www.epa.gov/iaq/voc.html>)

### **Why did my air purifier suddenly turn on a higher setting?**

Is the air purifier set to VOC Mode, or Auto-Set mode from the App? If it is, the unit may have sensed a higher level of VOCs or Allergens and have adjusted the fan speed accordingly.

## ACCESSORIES AND REPLACEMENT FILTERS

If you would like your air purifier to remain effective at reducing household odors, and/or household gases (VOCs) and to operate most effectively, you should replace the Odor Reducing Pre-Filter once every 3 months. This Pre-Filter is available as the Odor Reducing Pre-Filter **A** model HRF-AP1 or you may use model HRF-APP1 **A** for Household Gas & Odor Reduction.

To order replacement filters for your air purifier, go to [www.replacementfilters.com](http://www.replacementfilters.com) or call 1-800-477-0457.

- True-HEPA filter **R** Model HRF-R1 (single pack) or HRF-R2 (2 pack) or HRF-R3 (3 pack)
- Odor Reducing Pre-Filter model **A** HRF-AP1 or Household Gas & Odor Reducing Pre-Filter **A** model HRF-APP1

## CONSUMER RELATIONS

### Mail questions or comments to:

Kaz USA, Inc.  
Consumer Relations Dept.  
250 Turnpike Road  
Southborough, MA 01772

Call us toll-free at: **1-800-477-0457**

E-mail: [consumerrelations@kaz.com](mailto:consumerrelations@kaz.com)

Or visit our website at: **[www.kaz.com](http://www.kaz.com)**

**Please be sure to specify a model number.**

**NOTE: IF YOU EXPERIENCE A PROBLEM, PLEASE CONTACT CONSUMER RELATIONS FIRST OR SEE YOUR WARRANTY. DO NOT RETURN TO THE UNIT TO THE ORIGINAL PLACE OF PURCHASE. DO NOT ATTEMPT TO OPEN THE MOTOR HOUSING YOURSELF, DOING SO MAY VOID YOUR WARRANTY AND CAUSE DAMAGE TO THE AIR PURIFIER OR PERSONAL INJURY.**

## 5 YEAR LIMITED WARRANTY

**You should first read all instructions before attempting to use this product.**

**A.** This 5 year limited warranty applies to repair or replacement of product found to be defective in material or workmanship. This warranty does not apply to damage resulting from commercial, abusive, unreasonable use or supplemental damage. Defects that are the result of normal wear and tear will not be considered manufacturing defects under this warranty. **KAZ USA, INC. IS NOT LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE. ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.**

Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights which vary from jurisdiction to jurisdiction. This warranty applies only to the original purchaser of this product from the original date of purchase.

**B.** At its option, Kaz USA, Inc. will repair or replace this product if it is found to be defective in material or workmanship. Defective product should be returned to the place of purchase in accordance with store policy. Thereafter, while within the warranty period defective product may be returned to Kaz.

**C.** This warranty does not cover damage resulting from any unauthorized attempts to repair or from any use not in accordance with the instruction manual.

**D.** This warranty DOES NOT cover the washable Pre-Filter or the HEPA filters, except for material or workmanship defects.

**E.** Return defective product to Kaz USA, Inc. with a brief description of the problem. Include proof of purchase and a \$10 US/\$15.50 CAN check or money order for handling, return packing and shipping charges. Please include your name, address and a daytime phone number. You must prepay shipping charges. Send to:

### In U.S.A.:

Helen Of Troy  
1 Helen Of Troy Plaza  
El Paso, TX 79912  
USA

### In Canada:

Kaz Canada, Inc.  
Attn: Returns Department  
510 Bronte Street South  
Milton, ON L9T 2X6  
Canada

Please go to **[www.kaz.com](http://www.kaz.com)** and register your product under the Customer Care Center and receive product information updates and new promotional offers.

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